



**Staples Dental Care**  
PERSONALIZED & COMFORTABLE

**ATTENTION: Important Insurance Information**  
**Please read fully and carefully**

This statement is necessarily straightforward to prevent any future misunderstandings, disagreements, or disappointments, since it is vital that our patients understand our relationship with insurance companies. If you believe that your dental needs are covered by insurance, please be aware that the dental insurance contract you have is between you and your company, not us and your company. We do not own, control, or influence insurance companies; thus your company has the final decision as to what your policy will cover. Because of the complexities of dental insurance requirements, we provide assistance for you as a *courtesy*. However, the **primary** responsibility for dealing with your company is fundamentally yours, not ours. Disagreements and misunderstandings are not between this office and the insurance company, but rather between you and the insurance company. Your personal involvement will help to insure the best possible response and service. Your insurance company is far more likely to respond to requests or complaints directly from you rather than from us, after all, you, not we, pay the premiums.

In the event that your insurance company refuses payment for services rendered, you will be responsible for payment in full. A denial from your insurance does not release you from your financial obligations to us. Since we have no association with insurance companies, we cannot guarantee, promise, or certify their actions or decisions. Assuming what government or private insurance companies will cover can be disastrous.

**I have read and understand the above.**

Signature: \_\_\_\_\_ Date: \_\_\_\_\_